Unemployment Insurance
 Identity Verification Process



Log on to my.unemployment.wisconsin.gov

Enter your personal information.

Follow the steps for identity verification (you will choose whether you want to verify your identity online with Login.gov or in person at a Post Office).

Follow the online instructions and enter the information needed for either method. You need to start the identification process online, even if you want to verify your identity in person.

You will get an email to confirm that your identity verification is complete. When done, your identity verification will automatically update in our system. Please wait at least **four hours** after your identity verification is done before trying to log on to the claimant portal.

Find this information and more online at: dwd.wi.gov/uiben/identity.htm



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